

Cancellation Policy

If a participant wishes to withdraw from the squad, the participant must contact Maccabi GB in writing.

If for any reason an individual needs to withdraw from the squad they will be entitled to the following reimbursement of costs already paid:

- 90 days or longer prior to departure date: 100% of amount paid (or payable) less deposit and unrecoverable costs.
- From 61-90 days prior to departure date: 50% of amount paid (or payable) less deposit and the unrecoverable costs.
- From 30-61 days prior to departure date: 20% of amount paid (or payable) less deposit and the unrecoverable costs.
- From 1-30 days prior to departure date: 0% of amount paid (or payable).

For the avoidance of doubt, if any monies are still outstanding at the time of cancellation, the Participant will be liable for these costs subject to the terms of the Cancellation Policy.

If an application is rejected by Maccabi GB for reasons relating to medical, welfare, operational and/or suitability for the programme then the Participant will be entitled to a full refund less any unrecoverable costs.

However, for the avoidance of doubt if a Participant and/or the Parent/Guardian cancels the Participant's place on the Games for medical and/or welfare reasons that are covered by the Insurance Policy, the Cancellation Policy will apply and it is the responsibility of the Parent/Guardian to file an insurance claim through Maccabi GB. This will be in accordance with the insurance cover outlined in the selection handbook.

If the Participant fails to complete the payment terms or fails to provide subsequent information requested of the Participant by Maccabi GB and/or the Organisers and/or fails to pay the balance as required, Maccabi GB reserves the right to cancel the application for the Games and it will be considered that the Participant has cancelled the application for the Games and the Participant will be liable under the terms of the Cancellation Policy.

If a cancellation is due to the illness or death of the Participant or an immediate family relative of the Participant or is due to other exceptional circumstances as determined by Maccabi GB and provided that the Participant provides Maccabi GB with a valid medical or death certificate or independent verification of the exceptional circumstance (if requested) then Maccabi GB shall refund the monies paid less the Administration Fee and any third party cancellation costs or charges incurred by Maccabi GB as at the date of the cancellation.

If the Participant fails to check in for their flight from the UK and has failed to contact Maccabi GB to explain why circumstances have delayed the Participant's outbound travel and to obtain approval

for a change of date for outbound travel, then Maccabi GB retains the right to cancel any other arrangements booked with Maccabi GB; the Participant will therefore be unable to use any connecting or return flights to the UK. No refund will be made for any unused arrangements in these circumstances.

If the overall Games Organisers choose to cancel the programme (for example, if insufficient numbers of participants apply), you will receive a full refund of any costs you have paid to Maccabi GB.

If the Games Organisers have to cancel the programme, or feels it is prudent to cancel the programme in the interests of the Organisers (including in the interests of the health and safety of the participants attending the programme), as a result of an event outside of its control (for example, changes to (or uncertainty as to the status of) official travel advice or guidance, acts of God, war, riot, civil commotion, compliance with any law or governmental order, rule, regulation, guidance or direction (including that of a local authority), accident, fire, flood, storm, pandemic or epidemic of any disease, terrorist attack, chemical or biological contamination), you will receive a refund of the costs you have paid for the Games only to the extent that Maccabi GB has been able to recover such costs from its third party suppliers or insurers.

To discuss anything further please contact Daniel Morris in the Maccabi GB office on 020 8457 2333 or email danielmorris@maccabigb.org